



Ideal Customer Profile

DIALDIGIT's Hosted IP PBX service is an ideal service option for businesses with end-of-life telephony system(s) and wish to retain and/or increase functionality such as features and applications without the need to invest in a new telephony system (i.e., PBX or key system)

Requirements

DIALDIGIT- Compatible IP phones are required.
High Speed Internet Connection.

dialPBX In Brief

Product Description

dialdigit's Hosted IP PBX offers a suite of enhanced applications on a fully managed IP integrated data and voice network. It does not require a premises-based PBX or key system

Product Capabilities

Multiple service options and feature packages

Hosted Premium PBX offers a robust suite of end-user and enterprise features and management portals. Hosted Standard PBX offers a standard suite of end-user and enterprise features with an enterprise administration portal. Hosted Call Center offers enterprise features and administration portal for Call Centers.

A-la-carte enhanced features

Collaboration services options such as Voice Messaging, ACD, IP Conferencing, Auto Attendant, and Attendant Console can be purchased separately with Hosted IP Telephony services.

Quality of Service

QoS enables proper prioritization of voice, ensuring appropriate bandwidth is available for each application at all times.

Reduced capital expenditure

Hosted IP services alleviate, the need for investment in a full on-premises IP telephony system.

Reduce operational complexity

Simple, centralized management of all move, add, change, and delete (MACD) operations, and telephony features through a single Web portal interface.

Advanced IP applications

Enhance employee productivity with IP applications not available in traditional telephony networks such as Unified Messaging, Find Me-Follow Me, Click-to-Dial, and Web portal control.

Enable all locations with advanced features

Bring cost-effective and consistent access to advanced features at remote locations.